

PRICES

Prices are effective January 1, 2008, and supersede all previously published prices. Prices are subject to change without notice.

DISCOUNT SCHEDULE

Certain materials are subject to quantity discounts when ordered on a single purchase order and shipped to a single address. See order forms for discount, or contact Questar for further information.

PURCHASE ORDERS

Purchase orders are required for all orders, unless prepaid. Questar reserves the right to require prepayment. Separate purchase orders are required for ordering test materials, Questar Scoring Services, and Custom Questar Tables CDs. Purchase orders should be sent to: Questar Assessment, Inc., 4 Hardscrabble Hgts., P.O. Box 382, Brewster, New York 10509. Order Forms may be reproduced and affixed to Purchase Orders.

FAX SERVICE

All purchase orders (materials and scoring services) may be faxed to Questar at (845) 277-3548.

SHIPMENTS

Orders are shipped via UPS, as soon as possible, unless a different shipping method is requested. Allow 30 days for delivery. On request, or whenever a delivery date is specified, materials may be shipped by first-class mail, air freight, or special handling. Please note that UPS shipments cannot be made to a post office box. Delivery confirmation service is included in all regular shipments via UPS and all overnight deliveries.

SHIPPING & HANDLING CHARGES

All orders are shipped FOB shipping point. For prepaid orders, please add 8 percent of the total for regular UPS shipment. Add 15 percent for 2nd day air freight; add 20 percent for first-class mail, overnight air freight, or special handling. For purchase orders, shipping and handling charges will be added to the invoice. Copies of freight bills will not be provided. The minimum shipping and handling charge is \$8.00 for regular UPS shipping; \$20.00 for all other methods. Actual shipping costs plus a \$7.95 handling fee will be charged on all orders for delivery outside the United States and its Territories.

PAYMENT TERMS (Net 30 Days)

All checks must be drawn in U.S. dollars. Payments against invoices and checks mailed with prepaid orders should be made payable to Questar, and addressed to Questar Assessment, Inc, 4 Hardscrabble Hgts., P.O. Box 382, Brewster, NY 10509.

Questar accepts the following credit cards: Visa, MasterCard and American Express. Where payment is made by credit card, such payment is subject to the approval of the financial institution issuing the credit card, and Questar shall not be liable in any way,

including but not limited to any delay or non-delivery, if such financial institution refuses to accept or honor the credit card for any reason. At its sole option, Questar may require that any order placed over a certain dollar limit receive pre-approval. Questar also may require additional verification or information before accepting any order. It is your responsibility to contact Questar with updated information and payment arrangements if you cancel or modify the applicable credit card.

VENDOR CODES

If your institution uses vendor codes, please have your purchasing department assign a unique code for Questar using the following information:

Questar Assessment, Inc.
4 Hardscrabble Hgts., P.O. Box 382
Brewster, NY 10509
(800) 800-2598
FEIN #13-2846796 DUNS #07-096-1024

SALES TAX

Tax-exempt institutions should include their tax-exempt number on purchase orders. All appropriate state, county, and city sales taxes should be included on orders from non-exempt individuals and firms doing business in the states of Indiana, Michigan, Minnesota, New Jersey, New York, and Texas.

RETURNS

DRP, Core Knowledge, and SSSMART test booklets and answer documents; Signposts Early Literacy Battery and Pre-DRP test booklets; MAC II test booklets, answer sheets, record forms and writing sample forms; RPE test booklets, answer sheets, record forms and profiles; and TextSense student response forms only may be returned for partial credit within six months of purchase. No other materials may be returned for credit. Original shipping costs and a restocking fee of 20% will be charged against the credit. Materials returned must be in original, unopened packages and unmarked in any way. To ensure proper credit, a copy of the purchase order and/or invoice must accompany each return. Ship materials to Questar Assessment Inc., 14720 Energy Way, Apple Valley, MN 55124.

SOFTWARE

Questar guarantees that *DRP→BookLink*, *DRP→EZConverter*, *MAC II→EZConverter*, *Signposts→EZConverter*, *RPE→EZConverter*, *SSSMART Converter*, and *The Educator's Word Frequency Guide* will run as described, on the specified equipment. Questar will replace, free of charge, any CD returned for any reason within 90 days following shipment, upon receipt of the original CD and a copy of the shipping notice showing the shipping date.

SOFTWARE UPDATE POLICY

Updated versions of *DRP→BookLink* will be available to customers who have purchased previous versions within the past two years, at a reduced price.