

QUESTAR

SUCCESS BY YOUR STANDARDS™





ACCURATE. ON-TIME. RELIABLE.

In today's high-stakes assessment environment, often subject to legislative regulations and tightening budgets, administrators need a partner who can help them drive greater accountability and uphold the reputations of their school districts.

Questar provides K–12 assessment solutions that deliver the accurate information necessary to help students achieve their potential.

With an experienced team of certified Project Managers, leading Psychometricians, and former state assessment directors, Questar addresses the full range of testing needs—from large-scale statewide assessment programs to smaller-scale alternate assessments and English Language Learner (ELL) proficiency testing, to name a few. Our services span the assessment lifecycle, from test development and materials production to performance assessment and reporting.

Whatever the size or complexity of the project, with Questar you can be sure that your assessment program is accurate, within budget, and on time.

OUR APPROACH



Successful assessment begins with an effective partnership.

Our approach hinges on intensive collaboration and strong project management. Flexible and responsive to specific, yet constantly evolving client needs, Questar partners with our clients to determine assessment goals and requirements—and together we create a custom program designed to best achieve those goals.

Each program is assigned a Program Manager who oversees the project using sound, proven processes built on project management best practices. Drawing on deep experience directing large-scale assessment programs as well as extensive project management training, the Program Manager ensures that the testing program meets your goals and exceeds your expectations.



Dedicated customer service team ensures that your program runs smoothly

We're known and praised for our outstanding customer service. An experienced team supports your district personnel for the life of your project. Questar customer service experts are completely knowledgeable about each program; they have a thorough understanding of test administration procedures and problem resolution processes. You can count on Questar to respond accurately and consistently to questions from school and district personnel and to escalate questions whenever appropriate.

Proven tools and technologies give you the power of information to increase achievement.

Accurate information, provided on time and in the right format, gives administrators, educators, parents, and students valuable information to make important decisions to advance student learning.

There's no room for error when dealing with student assessment, so every program reflects the highest technical quality, from content and psychometrics to document design, administration procedures, and data capture. We are able to deliver accurate results as well as provide increased efficiency and decreased turnaround time—saving you time and money without compromising quality.

State-of-the-industry computer hardware, application software, and production equipment ensure that Questar's programs and services meet stringent security and quality standards. And we have the capacity to successfully and rapidly handle, process, and turn around the large volumes of data required by today's assessment programs.

Our relentless pursuit of quality drives accountability.

Our dedication to quality goes beyond accuracy and timeliness—it is at the core of everything we do. We employ a rigorous quality planning process that starts with documenting concrete methods for achieving the highest quality, and includes metrics for measuring and monitoring quality throughout your program's lifecycle. Building quality into our processes results in fewer risks, more efficiencies, and little to no rework—ultimately leading to lower costs and helping you drive greater accountability.

At Questar, quality is an evolving process centered on your needs. Our Office of Quality champions audits of all internal and external processes to ensure excellence and leads our corporate efforts in corrective action, continuous improvement, and innovation. We solicit feedback from clients and integrate improvements where needed to increase satisfaction. The outcome is a truly exceptional client experience.



We're tested – and proven to deliver

Questar has a strong track record of success. Questar's staff features industry experts, including prominent psychometricians and former state assessment directors, with hands-on experience developing assessment programs. Our team members have worked in partnership with the following clients:

- more than 30 state departments of education
- numerous large school districts
- textbook publishers
- Department of Defense Dependents' Schools
- New Standards Project
- Council of Chief State School Officers





OUR PRODUCTS AND SERVICES

Questar offers a full spectrum of solutions for the assessment market, including flexible, customizable services and complete products for states, school districts, and other clients:

Our services include:

- Program management
- Test design and construction
- Item development
- Materials production
- Distribution and collection
- Online test administration
- Document processing
- Performance assessment services
 - Rangefinding and benchmarking
- Scoring services

- Data analysis
- Psychometric services
- Research
- Reporting (both paper- and web-based delivery)
- Standard setting
- Program evaluation
- Readability analysis

Our assessment products include:

- Degrees of Reading Power™ (DRP™) Program
- WriteQuest™
- SSSMART™, the Science, Social Studies, and Mathematics Academic Reading Test
- The MAC II Test of English Language Proficiency™
- Core Knowledge Curriculum-referenced Tests™
- Reading Power Essentials™ (RPE™) The Right Measures for Reading Success™ Program
- Signposts™ Early Literacy Program
- TextSense™ Program
- Educator's Word Frequency Guide™



About Questar Assessment, Inc.

Questar Assessment, Inc. is a leading educational assessment provider for states, schools and school districts. Headquartered in Minneapolis and New York, Questar provides test design, development, and psychometric services through print production, distribution, scanning, scoring, data analysis and reporting, as well as readability analysis of written materials. Questar also offers online test administration and reporting services to schools, local education agencies, and states in the K–12 market as well as customized assessment engines for curriculum providers. For further information, visit our website at www.QuestarAI.com or call **800-800-2598**.